1. Based on the theme that: users were frustrated they couldn't find the Sign out button or Edit profile button, an insight is: users need the option to Sign out from the App.
2. Based on the theme that: users (tutors) were frustrated there was no option to cancel booked lectures, an insight is: users need to work with reservation, so that cancel option will be added.
3. Based on the theme that: users (students) were looking for repeat lecture booking, an insight is: users would like to book lectures repeatedly by adding options.
4. Based on the theme that: users were frustrated with the filter option, that there were no clear options to choose, an insight is: users need the filter to be more user friendly by adding specific filter options.
5. Based on the theme that: users were confused about the position of the booking button, an insight is: users need a more visible booking button.